



Interim Clinical Director

Location: Flexible / Hybrid (in London office one day per week)

Role Type: Contractor Interim (3-6 months, potential to extend)

Rate: £200-£280 / per day (average 2 days per week)

About DemDx

DemDx is a clinical AI company that supports healthcare professionals in making faster, safer decisions. Our platform enables clinicians across primary and secondary care to assess symptoms, triage patients, and make evidence-based decisions.

We are seeking an **Interim Clinical Director** to provide clinical leadership and operational support across our product, customer success, and governance functions. This role will sit at the intersection of **clinical content, product governance, and client engagement**, ensuring our platform is safe, effective, and well-adopted by users.

The Role

The Interim Clinical Director will work closely with our Medical Direction, Product team, and Customer Success team. You'll ensure clinical quality across all updates, oversee onboarding and training for clients, and play a key role in user testing and feedback. You'll also support commercial activity, including product demos and customer communications.

This is a hands-on role, ideal for a clinician with digital health experience who is confident working across governance, product, and customer-facing activities.

Key Responsibilities

Clinical Governance & Product Oversight (alongside Chief Medical Officer)

- Ensure all clinical content updates meet governance and safety standards.
- Maintain documentation of governance processes, release notes, and change requests.
- Oversee content updates, ensuring clinical accuracy and QA.

Customer Success & Training

- Lead customer training sessions and onboarding processes.
- Maintain up-to-date user guides, training materials, and email campaigns aligned with product updates.
- Provide customer support: respond to queries, troubleshoot issues, and escalate bugs to product/engineering.
- Proactively engage with clients to support adoption and satisfaction.

User Engagement & Feedback

- Coordinate and run user testing sessions.
- Collect, synthesise, and report user feedback to the product team.
- Develop structured feedback loops to inform product improvements.

Commercial Support

- Participate in product demos for prospects, supporting the sales team with clinical insight and credibility.
- Contribute to outbound communications and campaigns where clinical expertise is required.

Essential

- Clinically trained (nurse, doctor or pharmacist).
- Experience in **digital health, medical education, or clinical governance**.
- Strong understanding of product safety, compliance, and governance requirements.
- Confident communicator, comfortable delivering training and demos to clients.
- Able to translate user feedback into actionable product insights.
- Organised and able to manage multiple priorities across governance, product, and customer-facing tasks.

Desirable

- Previous leadership role in digital health.
- Experience with CRM systems and customer support platforms.

What We Offer

- Flexible / Hybrid (in London office one day per week)
- Start date 6th October (can be flexible)
- Interim contract (3-6 months, potential to extend)
- £200-£280 / per day (average 2 days per week)
- Opportunity to shape and strengthen the clinical governance and adoption of an innovative AI health tech platform.

How to Apply

Please send your CV and a short statement of interest to info@demdx.com